

Good Neighbour Agreement

WHEREAS the Village of Pemberton (“the Village”) and the Operator of the *Short-Term Vacation Rental* _____ (“the Operator”) located at _____ (“the Property”) (collectively “the Parties”) recognize that Short-Term Vacation Rental establishments have a civic responsibility, beyond the minimum requirements of the Village of Pemberton Business Licence Bylaw No. 842, 2018, to control the conduct of their patrons; and

WHEREAS the Operator wishes to demonstrate to the citizens of Pemberton its desire to be a responsible neighbour; and

WHEREAS the Parties wish to promote Pemberton as a vibrant, safe and attractive community for the enjoyment of everyone, including residents, visitors, businesses and their workers;

NOW THEREFORE the Operator agrees with the Village to enter into this Good Neighbour Agreement, the terms of which follow:

General

1. The Operator will ensure that information related to Village Bylaws, including but not limited to, the Noise Regulations related to quiet hours and Parking Regulations related to off-street and winter parking restrictions are posted in a prominent location within the unit.

Noise and Disorder

1. The Operator shall undertake to ensure that noise emissions from the establishment do not disturb surrounding residents, businesses and neighbourhoods;
2. The Operator shall undertake to monitor and promote the orderly conduct of guests and, in cases where the Operator is unable to ensure such orderly conduct, shall contact the RCMP to request assistance as may be required.

Parking

1. The Operator shall provide off-street parking for the use of guests and shall ensure that guests do not use street parking.

Response to Complaints

1. The Operator shall provide to guests contact details for the Operator or a designated Local Contact who will be able to respond to telephone inquiries from guests within fifteen minutes, 24/7.

2. The Operator or his or her designated Local Contact shall respond within one hour to any complaints received from the RCMP, the Village, or area residents.

Enforcement

1. Obtaining a Short-Term Vacation Rental business licence is contingent on signing this Agreement. Any failure on the part of the Operator to comply with the terms outlined herein will result in the following:
 - 1.1. The Village shall attempt to resolve the matter by requesting a meeting with the Operator.
 - 1.2. If the matter is not successfully resolved during a meeting, the Village may suspend or cancel the Operator's Short-Term Vacation Rental business licence.
2. Nothing contained or implied in this Good Neighbour Agreement shall prejudice or affect the Village's rights and authorities in the exercise of its functions pursuant to the *Community Charter* and the *Local Government Act*, as amended, and the rights and powers of the Village and the RCMP under provincial and federal statutes and regulations, and Village bylaws.

Signed this _____ day of _____, 20____, in Pemberton, British Columbia.

Name of Operator

Signature of Operator

Manager of Corporate
& Legislative Services