PEMBERTON SHORT-TERM RENTALS – WHAT'S THE DEAL?

INFORMATION SESSION JULY 18TH



whistlercentre.ca

Process

Farmers Market

– July 14th

Info Session July 18th Online Survey and Hosted Conversations July 19-Aug 14th

Council Workshop July 25th

Draft Approach Fall 2017

Village of Pemberton 'Tourist' Accommodation

- RC-1 Residential Country Inn;
- C-1 Town Centre Commercial (Hotel/Country Inn);
- C-2 Tourist Commercial (Hotel/Motel);
- C-3 Portage Road Commercial (Hotel/Country Inn);
- C-5 Neighbourhood Pub Commercial (Hotel/Motel)/Country Inn)

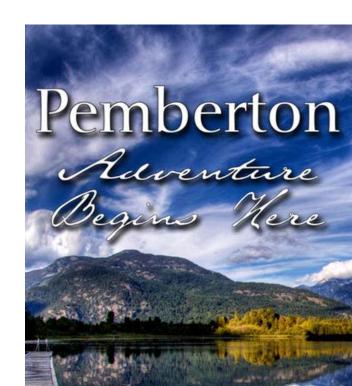
And

RS-1, RSA-1 and RSA-2 – B&B's



RS-1, RSA-1 and RSA-2 – B&B's

- Remains a lived in family residence
- Breakfast as well as a bed
- No more than 2 bedrooms,
- Parking for each bedroom
- Business License
- Pay a higher rate of water/sewer taxes



What is a short-term rental?

Typically, the term "Short-Term Vacation Rental" is the practice of renting out a furnished room, suite, home, apartment, cabin or condominium for a short-term stay, usually periods less than 28-days at a time.

Simple?







VELCOME HOME

Rent unique places to stay from local hosts in 190+ countries.

Search by city, addre	ss, landmark Cl
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Apps

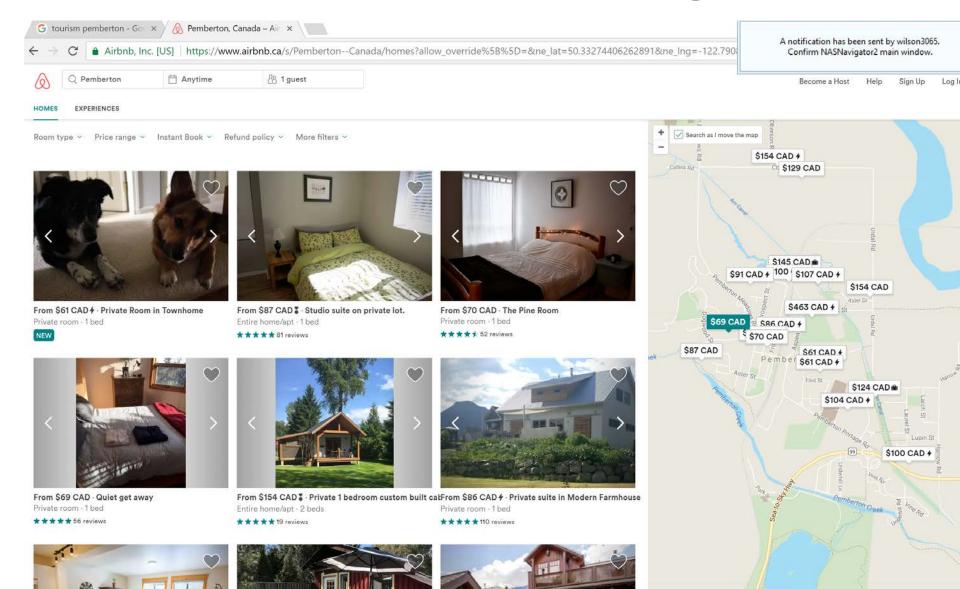
heck In

Check Out 1 Guest

Search

Just for the weekend

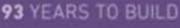
Pemberton 80+ listings

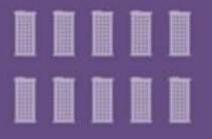




ACCOMMODATION







610,000 ROOMS, 88 COUNTRIES



4 YEARS TO AMASS



650,000 ROOMS, 192 COUNTRIES

Source: Rachel Botsman

Collaborative Economy?

Wikipedia

...enables distribution, sharing and reuse of excess capacity in goods and services.

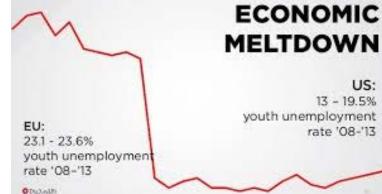
. [is] not the Internet 'gift economy' as originally conceived, a utopia in which we all benefit from our voluntary contributions.

Why?

Connectivity

Economic Challenges





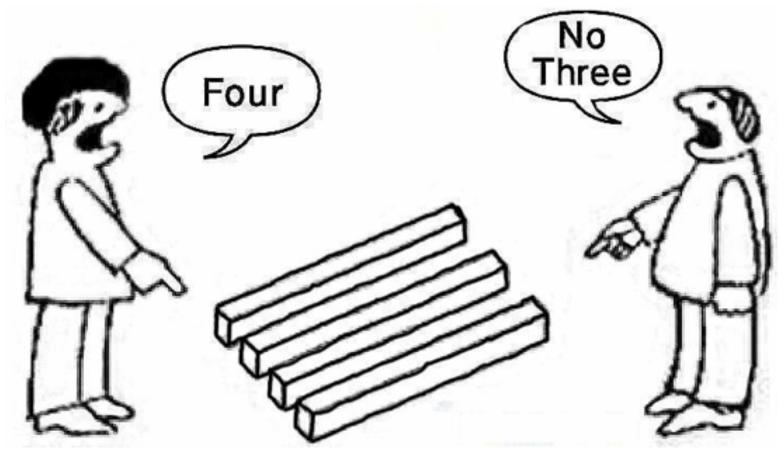
Demand for more options/

better service - transparency

Why here?

- Sharing trend
- Amazing location
- Tourism in BC in booming
- Tourism in S2S is booming
- Housing is expensive





Small Steps Big Changes

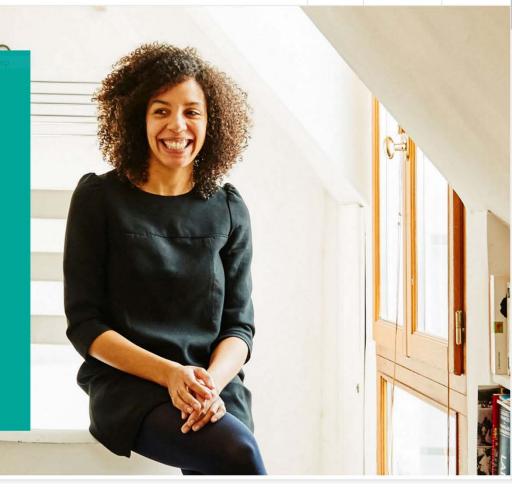
(airbnb)

a

Earn money as an Airbnb host

From saving for home repairs to taking a dream trip, hosts use extra income to fund their passions.

Start Hosting





Castrate gentrification.

When you book an apartment, think about the rising rent prices for locals on increase in touristification and people going through social displacement. For each holiday apartment a logal tenant has to leave their home.

ALKOHOLFREI



Stop milking it.

When you book an opartment, think about the rising rent prices for locals, an increase in togristification and people going through social displacement. For each holiday opartment a local tenant has to leave their home.

PboycoBaicheb

#boycomul-beb













Challenges and Benefits

COMMONLY IDENTIFIED CHALLENGES

- Noise and security
- Unfair tax advantage
- Increased cost of housing
- Loss of community feel
- Parking overflow, traffic and snow clearing challenges
- Safety and fire hazards
- Erosion of core commercial area and important commercial tax base

COMMONLY IDENTIFIED BENEFITS

- Increased investment return absentee owners
- More accommodation options improves visitor experience
- Increased development
- Positive intermingling of visitors and residents
- Offsets the cost of housing for local residents
- Offsets the costs of the local property for some **part-time** residents

How to go forward?





Fundamental questions?

Policy - # of units

If allowed, where and how much, how often?

What specific policy tools?

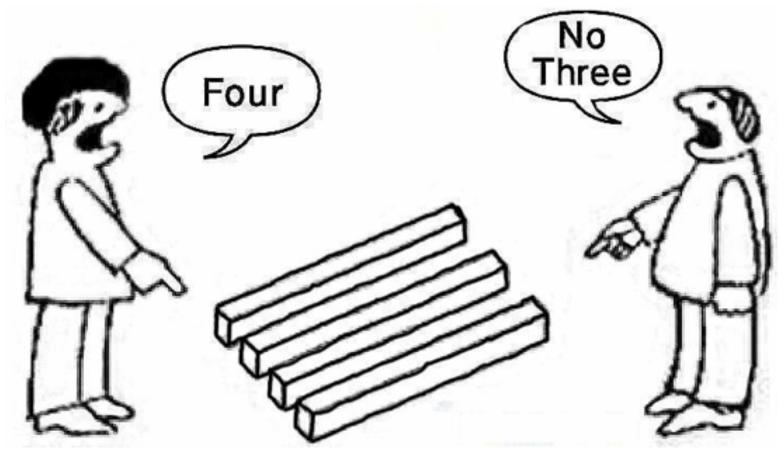
How to enforce?

Management

- Registry
- Health and Safety
- Good Neighbour
- Enforcement Costs
- Taxes
- Etc.

Policy Area	Limited	Limited +	Permissive
Zoning	Residential	Duplexes,	All zones
	Single Family	townhouses	
Total # days	30 days	30+ days,	Unlimited - 365
		minimums	
Seasonality	One season	Up to three	Year round
Residence	Primary	One	Any type and
ownership	residence	secondary	number
		residence	
Entire home	Limited to	Limited to	Entire dwelling
or rooms	rooms	one dwelling	and suite
		unit	
Location	One limited	A few areas	Entire community
	area		
Number	Capped	in between	Entire community
Permitted			
Registration	Yes, and	One or the	None required
	business licence	other	

Mgmt. Area	Limited	Limited +	Permissive
Registration	Yes and	One or the	None required
	business license	other	
Health/	Multiple times	Once a year	Every 2+ years
Safety Check	per year		
Infraction	\$1,000+	\$0<\$>\$1000	\$0
Deposit			
Number of	1 per room	2 per room to a	6+
people		maximum of 6	
Onsite	Owner/Manager	Manager	None
Management	on site	reachable 24/7	
Parking	On site two	On site one per	On site/Off site
	stalls	room	one per room
Enforcement	Proactive	Mix	Complaint
Advertising	Allowed with a	N/A	Not enforced
Enforced	license; fines		
Taxes	Commercial and	One or the	None
	Tourism tax/fee	other	



Small Steps Big Changes

How to Go forward? Engagement

- Community goals and priorities
- Understand context Tourism trends and expectations, extent of issues
- **Tailor to your needs** limit area or # of units, # of nights, primary residence, or type of sharing
- Manage the operations where the need suits it fees, bonds, parking safety checks, neighbour agreements, contact info
- Level the playing field appropriately
- **Start slow** Don't be afraid to learn and revisit it.

Whistler – Traditional, Limited

➢ Recognized in the mid-nineties

Zoned neighbourhoods RTA

- Resort Lands payment to Tourism Whistler
- Primary or secondary residence
- Regulates: Zoning and Business Regulation
- ≻Little recent engagement
- Tightening up enforcement tools in 2017

➤Some pro-active enforcement



Unique:

- -Housing crises still
- -Strong incentive for STR
- -Temporary Commercial Use 2010
- -75% of dwellings are secondary residences

Tofino – Genie back in the bottle - Permissive

- ➤130-350 operating in Tofino
- Larger lots required a caretaker on site
- ≻82% of homes are allowed
- Only one dwelling can be rented on a site
- Business licenses
- ➤Little enforcement initially
- 2017 Proactive enforcement and tightening use

Unique:

- -Critical staff housing shortages
- -Strong incentive to STR
- -Most dwellings are single family
- -50% of dwellings are secondary residences

Sun Peaks – Pre-AirBnB - Limited

- Unclear zoning and transfer of government inherited issue
- Continuous concerns for decades never resolved
- Extensive public consultation on changes
- Allowed in Single Family residences only – Spot Zoning \$1,500!
- Reduced fees for applications to incent early takers
- ➢Now has 30 STR spot zoned homes
- Looking at townhouses now



Unique:

-Clear demand for 'residence like' rentals -85% secondary residences -Switched from whole property to one dwelling -\$500 infraction deposits, 24/7 contacts, inspections

Nelson – New Age – Limited +

- Community of character homes, desire to rent
- ➤Tourism need
- Extensive consultation
- ➢ Generally allowed in all homes and regulated by limited number of business licenses
- Flexible approach, considered many angles
- ≻Enforcement of 30 day rule?

Unique:

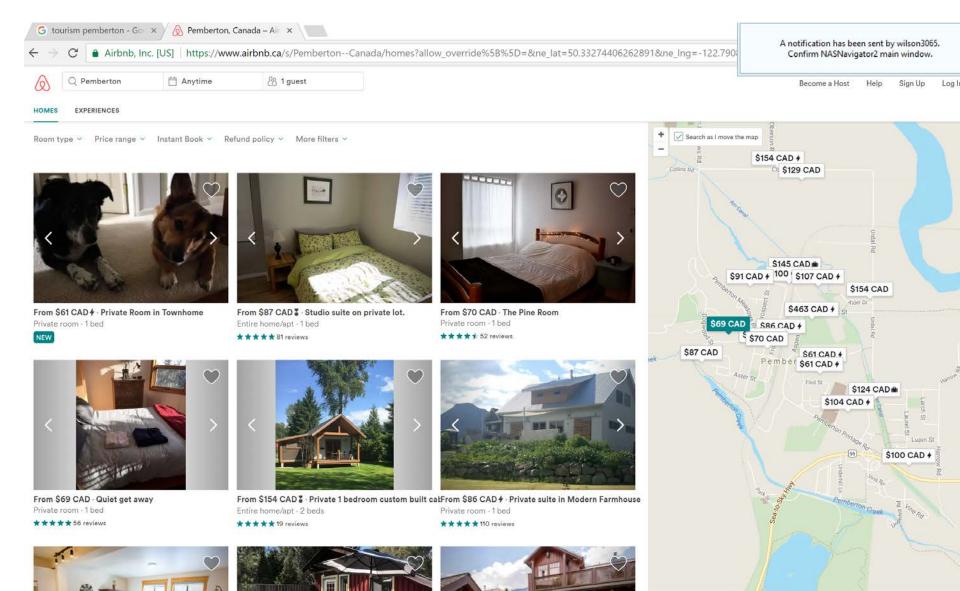
four to regulate -Student demand -Caps the amount at 110, year round. Capped 3/block -Secondary residences can rent in the summer only -Anyone can apply for a <u>30 day permit</u>

-Most recent of the





Back to Pemberton...

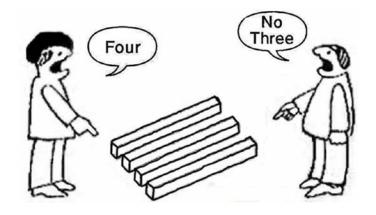


Where are we now? Pemberton

- Community goals and priorities
- Understand context Tourism trends and expectations, extent of rental issues, forward looking trends
- **Tailor to your needs** limit area or # of units, # of nights, primary residence, or type of sharing
- Manage the operations where the need suits it fees, bonds, parking safety checks, neighbour agreements, contact info
- Level the playing field appropriately
- **Start slow** Don't be afraid to learn and revisit it.

Context

- Long-term rental challenges
- Relatively high price of homes



- Is Pemberton the next Next Squamish/Whistler?
- 80+ AirBNB, few 'legal' obvious need from visitors?
- Whistler is hitting record seasons
- BC is hitting record tourism results
- More long term rentals on the horizon for Pemberton
- Whistler is cracking down on non-zoned nightly rentals

Have your say!

- Tonight! Pemberton Community Centre
- Online Survey, July 19th Aug 14th
- Home-based Sessions, July 19th Aug 14th
- Committee of the Whole Meeting, July 25th

Drafting a built in Pemberton approach to STRs

• Zoning Bylaw Open House, Fall 2017



Remainder of the night

- 1. Continue to review the briefs
- 2. Ask questions 1 on 1
- 3. Please fill in the worksheet on the table and leave it at the door
- Take a moment to indicate your thoughts on Short-term rental challenges/benefits in Pemberton
- 5. Take the survey tomorrow! www.surveymonkey.com/r/pembertonstr